

As a private citizen and as the owner of a small business in Pennsylvania, I am disturbed by what I read in the proposed 10-year postal service plan for first class mail.

My sense is that the plan's revisions to present practices and facilities will decrease service significantly without a concomitant operational or service benefit. Furthermore, any attempts to involve private companies in mail delivery services will cause degraded service and will reduce USPS employee morale. The morale issue is not inconsequential – the successes of the USPS have resulted from the high level of dedication of the employees of the Service.

A careful re-think is required.

Respectfully,

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